

## RouteSmart Technologies Product Life Cycle Support Status

The Product Life Cycle Status is designed to help communicate to RouteSmart Technologies clients the status of available releases and technical support resources available during the life span of a RouteSmart version. This document is also designed to provide advanced notification of planned changes to available support options as versions progress through the life cycle. Read more about this in our Product Life Cycle Policy.

Notes:

- ArcGIS for Desktop includes Basic, Standard and Advanced. (formerly ArcView, ArcEditor and ArcInfo)
- Dates listed in the support column provide the date on which the product entered that support level.

RouteSmart Version	Esri GIS Version	General Availability	Extended Support	Mature Support	Retired	Notes
2021.3	ArcGIS 10.8.1	X				Released on 8/31/2021
2021.2	ArcGIS 10.8.1	X				Released on 3/5/2021
2021.1	ArcGIS 10.7.1	X				Released on 2/10/2021
2021	ArcGIS 10.6.1	X				Released on 2/5/2021
2019.1	ArcGIS 10.6/10.6.1		X			Moved to extended support on 2/5/2021
2019	ArcGIS 10.6			X		Moved to mature support on 2/5/2021
2018	ArcGIS 10.5.1				X	Moved to Retired support on 8/31/2021